Laila Jones

Key West, Florida • LailaYasmineJones@gmail.com • www.lailayasminejones.com • instagram.com/lailajonesstar

SUMMARY

Dependable college student with a positive attitude and strong customer service experience. I work well on a team, stay organized, and do my best in busy, fast-paced places. I enjoy helping people have a great experience.

SKILLS

Customer Service | Communication | Teamwork | Time Management | Organization | Food Safety Certified | Performing Arts

EXPERIENCE

Tennessee Williams Theatre, Key West – Usher — October 2026

Red Barn Theatre – Usher — January 2026 – Present

- Assist guests and help make seating organized.

CFK Marine Science Lab – Volunteer — January 2026 – Present

- Support animal care and daily lab operations.

Publix – Customer Service Associate — 2021 – Present

- Provide friendly service, handle bagging and cart retrieval, and keep the store clean.

EDUCATION

College of the Florida Keys – GPA 3.95 — 2025 – Present
Currently enrolled: Intro to Hospitality & Tourism (Fall 2026)
Project Access, August 2025 – June 2026

Coral Shores High School – GPA 4.0 — 2020 – 2025

ACTIVITIES

- **Special Olympics:** Flag Football (competing October 2026) • Swim Team • Unified Basketball (Gold Medal, May 2026) • Track & Field • Cheer • Powerlifting, Bocce, and Cornhole (high school)
- **Theater:** *Into the Woods* • *Mamma Mia!*
- **Dance:** Track Dance Studio
- **Culinary Arts**

CERTIFICATIONS

- Safe Food Service Certification (2025)
- Florida Ready to Work – Digital Skills and Soft Skills